



# Plant Guarantee

In keeping with the local nurseries' guarantee, where we source our plants from, we guarantee that the plants we install for you are healthy at the time of planting. This enables us to keep our prices reasonable while offering you high value.

Landscaping is a partnership between us (when you hire us to select and plant plants), you (as the property owner and steward of the new plants), and nature; the latter often being a wildcard in this climate of extremes.

We recognize that green industry professionals in other climates may offer a more comprehensive guarantee on plants; of course, locations where plants proliferate without effort, whether you want them to or not, makes it much easier to offer a guarantee that new plants will live. Acknowledging that our region is not one of those, we hope that you understand the challenges of guaranteeing plants here in the upland desert of southwest Colorado.

In this climate you can and should expect some natural attrition of newly planted plants. A 70% survival rate is considered good in some circles. Our installations generally do much better than that, but it is unusual to see a 100% success rate. We are glad to replace plants that fail; materials and labor will be charged to the client.

Unless requested otherwise by our client, Columbine executes correct horticultural practices and makes every effort to produce thriving, healthy, and beautiful landscapes.

If any of your plants are struggling please let us know right away so that we can troubleshoot together proactively for the greatest success of your plants and landscape.



We take pride in our work and love to oversee your new plants' establishment. When you hire us to maintain your new installation, we know what to look for to ensure a higher success rate. This allows us to be your eyes on the ground and notice if anything seems amiss and catch it while we have the best chance of remedying the situation.

And remember, plants are full of surprises and may come back when least expected, so please do not be hasty in removing any plant showing signs of stress.

As with everything, please know we are happy to discuss this further if you have questions.

#### THE BOTTOM LINE

Because we cannot control what happens to your plants after we leave, we cannot guarantee your plants will thrive, but are glad to replace plants as needed, at your request, and at your cost.